




BHARAT SANCHAR NIGAM LIMITED
(A GOVERNMENT OF INDIA ENTERPRISE)
Corporate Office (Revenue Management Branch - CFA)
2nd floor, Room No. 216, Eastern Court, Janpath,
NEW DELHI-110 001

No.- 2-24/2008-BSNL/TR.

Dated: 03 April, 2013.

To

All Heads of Telecom Circles/ Metro Telephone District,
Bharat Sanchar Nigam Limited.

Subject : Dispensing with obtaining of reports from Revenue Authorities regarding financial position of defaulters and from Police Authorities regarding whereabouts of the defaulting customers: before write-off of irrecoverable outstanding telephone dues of Basic Services.

Reference: This office letter of even No. dated 14th March, 2013.

Kindly refer to the letter mentioned above on the subject. In this context, Gujarat Telecom Circle has sought clarification asking if the instructions / guidelines issued vide letter under reference for Basic Service are equally applicable to all other services of BSNL.

In this regard it is hereby clarified that the guidelines issued vide Circular under reference are applicable for Basic Services only. In so far as the services under other business verticals like CM, EB etc. are concerned, the matter may be taken up with concerned Business Vertical for clarification / consideration.



(G. P. Verma)
G. M. (Finance) - CFA